



ARRL The National Association for Amateur Radio®

ARRL Headquarters is open from 8 AM to 5 PM Eastern time, Monday through Friday, except holidays. We are located on:

225 Main Street
Newington, CT 06111-1400
USA

Contact Us

Click on each department below to expand their contact information. For quick answers, click "Learn More" to visit each department's web pages or visit the [ARRL Site Index](#) for a list of topics.

Advertising

Janet Rocco, W1JLR
Advertising Sales Manager
(860) 594-0203

[Email](#)

[Learn More](#)

ARES

Ken Bailey, K1FUG
Emergency Preparedness Assistant
(860) 594-0227

[Email](#)

[Learn More](#)

Awards

Sharon Taratula
Awards Branch Manager
(860) 594-0269

- [VHF/UHF Century Club \(VUCC\) Award Email](#)
- [Worked All States \(WAS\) and Triple Play WAS Award Email](#)
- [Worked All Continents \(WAC\) Award Email](#)
- [A-1 Operator Award Email](#)

Miscellaneous

- Miscellaneous issues that are not more obviously covered above
- Questions about bringing HQ staff to conventions
- DX stories and articles
- Pictures of DXers and DXpeditions

- Help with DXing, questions about how to operate, or about software, etc.

[Email](#)

[Learn More](#)

Clubs

Kathy Allison, KA1RWY
Radiosport Department

[Email](#)

[Learn More](#)

Continuing Education & EmComm Courses

[Online Emergency Communications Course Questions & Support:](#)

Lifelong Learning Department

EAD@arri.org

[Emergency Communications Questions & Support:](#)

Ken Bailey, K1FUG

Emergency Communications Department

(860) 594-0227

CEP@arri.org

[Learn More](#)

Contributions, Grants and Scholarships

Scholarships/Grants: [Email](#)

Donations & Other inquiries:

Melissa Stemmer, KA7CLO

Development Manager

Telephone: 860-594-0348

[Email](#)

Regina Galuppi, W3DGI

Development Associate

Telephone: 860-594-0291

[Email](#)

Maryann Macdonald, KB1ZTH

Development Associate

Telephone: 860-594-0228

[Email](#)

[Learn More](#)

Contests

Paul Bourque, N1SFE

Contest Program Manager

(860) 594-0232

[Email](#)

[Learn More](#)

DXCC

DXCC Team

860-594-0200

DXCC Miscellaneous

[Email](#)

- [DXCC](#) application questions
- Application status

- Certificate or pin issues or problems; missing awards, lost in mail, etc.
- Order more awards, or order some new awards from the awards branch

Rules

Email

- Issues about licenses, authentication, documentation
- Questions about validity of operations
- Questions about the [DXCC rules](#)
- DXCC member has a question about the data shown in his DXCC records

Award questions, please email the corresponding area as you see fit below:

VUCCaward@arrl.org, WASaward@arrl.org, WACaward@arrl.org,
A1opaward@arrl.org , dxccadmin@arrl.org

Learn More

Education & Lifelong Learning

For questions about ARRL's educational programs, please email EAD@arrl.org.

Learn More

Field Organization

Mike Walters
Field Services Manager
(860)594-0305

Email

Steve Ewald, WV1X
Supervisor, Field Organization Team
(860) 594-0265

Email

Learn More

Hamfests & Conventions

Steve Ewald, WV1X
Supervisor, Field Organization Team
(860) 594-0265

Email

Learn More

License Exams

Maria Somma, AB1FM
VEC Manager
(860) 594-0300

Email

Learn More

License Instructors

Please email EAD@arrl.org.

Learn More

Logbook of the World

Email

Learn More

Marketing and Communications

Kathleen Callahan, KC1MBY

Director of Membership, Marketing and Communications
(860)594-0200

[Email](#)

Product and Publication Sales

Jackie Ferreira, KB1PWB
Product Marketing Specialist
(860) 594-0292

[Email](#)

Membership & Benefits

Join or Renew, and assistance with membership benefits:

Online Membership Application

Toll Free: 1-888-277-5289 (US)
International: 1+(860) 594-0200
HQ Business Hours are Monday - Friday, 8am - 5pm EST

QST delivery: [Email](#)

Change of address: [Email](#)

Learn More

NCJ - National Contest Journal

Subscribe

Toll Free: 1-888-277-5289 (US)
International: 1+(860) 594-0200

Delivery: [Email](#)

Change of Address: [Email](#)

Editorial: [Email](#)

Learn More

News

Rick Lindquist, WW1ME
News Editor

[Email](#)

Learn More

Orders, Publications and Product Sales

Order Online

Toll Free: 1-888-277-5289 (US)
International: 1+(860) 594-0355

[Email](#)

Permissions/Terms of Use

Production Coordinator
225 Main St
Newington, CT 06111

[Email](#)

Learn More

Product Development

Bob Inderbitzen, NQ1R
Product Development Manager

(860) 594-0213

[Email](#)

Public Relations, Media and Outreach

(860) 594-0328

[Email](#)

[Learn More](#)

Public Service and Emergency Management

Ken Bailey, K1FUG

Emergency Preparedness Assistant

(860)594-0227

[Email](#)

[Learn More](#)

QEX - A Forum for Communications Experimenters (journal)

Subscribe

Toll Free: 1-888-277-5289 (US)

International: 1+(860) 594-0200

HQ Office Hours are Monday - Friday, 8am - 5pm EST

Delivery: [Email](#)

Change of Address: [Email](#)

Editorial: [Email](#)

[Learn More](#)

QSL Service

[Email](#)

[Learn More](#)

QST

Digital Access: [Digital QST FAQ](#)

Digital QST Support: [Email](#)

Delivery: [Email](#)

Change of Address: [Email](#)

Editorial: [Email](#)

[Learn More](#)

Regulatory and Advocacy

Bart Jahnke, W9JJ

Radiosport and Regulatory Affairs Manager

Tel: 860-594-0272

Fax: 860-594-0259

[Email](#)

Administrator, ARRL Volunteer Counsel and Volunteer Consulting Engineer Programs.

Duties include:

- General regulatory questions
- RFI regulatory information
- Antenna restrictions
- International operating

[Learn More](#)

Silent Keys

[Email](#)

[Learn More](#)

Social Media

Michelle Patnode, W3MVP
Social Media Strategist
(860)594-0321
[Email](#)

[Learn More](#)

Technical Information Service

ARRL Lab Staff
(860) 594-0214
[Email](#)

[Learn More](#)

Volunteer Examiner Coordinator (VEC)

Maria Somma, AB1FM
VEC Manager
(860) 594-0300
[Email](#)

[Learn More](#)

Website

Login, Email Forwarding, and Digital QST

Please visit the [Member Support](#) page for information on registering a Username and Password, Login assistance, digital QST access, and e-mail forwarding.

[Learn More](#)

W1AW

Maxim Memorial Station, W1AW
(860) 594-0268
[Email](#)

Joseph Carcia, NJ1Q
W1AW Station Manager
(860) 594-0208
[Email](#)

Scott Gee, WB9RRU
W1AW Operator
(860) 594-0261
[Email](#)

[Learn More](#)

Not sure who to contact?

If you are not sure which department to contact, please call 1-860-594-0200 or 1-888-277-5289 (toll-free US only) M-F 8:00 AM-5:00 PM ET or e-mail hq@arrl.org.
